

- There is wheelchair access to transfer from a vehicle in front of the building.
- The elevator is on the ground floor level so wheelchair users can easily gain access to the visa application centre on the 6th floor. The elevator buttons are accessible, are easy to reach and the security guard can help if required.
- Disabled toilets are available
- Staff will assist disabled visitors in the event of an emergency evacuation.
- A friend or family member can accompany the applicant throughout the visa application process
- Guide and hearing dogs are welcome.